

COVID-19 Delivery Overview and CDC Guidelines

STORE IS CLOSED- WHAT NOW?

While dispensaries are closed and can operate via delivery only, is COVID-19 still a concern. Yes, CDC guidelines for social distancing and precautions to take in a cannabis establishment and a delivery transaction are still just as critical.

WHAT DOES SOCIAL DISTANCING MEAN?

According to the Centers for Disease Control (CDC), COVID-19 is thought to spread mainly between people who are in close contact with one another (within about 6 feet). Some spread of the virus might be possible before people show symptoms. Therefore, it's important to "socially distance" yourself. Maintain at least 6 feet of distance between yourself and others.

HOW IT SPREADS



- There is currently no vaccine to prevent coronavirus disease 2019 (COVID-19).
- The best way to prevent illness is to avoid being exposed to this virus.
- The virus is thought to spread mainly from person-to-person.
 - Between people who are in close contact with one another (within about 6 feet).
 - Through respiratory droplets produced when an infected person coughs or sneezes.
- These droplets can land in the mouths or noses of people who are nearby or possibly be inhaled into the lungs.
- Touching surfaces that have the virus and then touching their face/ mouth/ etc.

HOW TO PROTECT YOURSELF



Clean your hands often.

- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth with unwashed hands.



Avoid close contact.

- Avoid close contact with people who are sick.
- Put distance between yourself and other people if COVID-19 is spreading in your community. This is especially important for people who are at higher risk of getting very sick.

HOW TO PROTECT OTHERS



Stay home if you're sick.

- Stay home if you are sick, except to get medical care.



Cover coughs and sneezes.

- Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.
- Throw used tissues in the trash.
- Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.



Cover your mouth and nose with a cloth face cover when around others.

- You could spread COVID-19 to others even if you do not feel sick.
- Everyone should wear a cloth face cover when they have to go out in public, for example to the grocery store or to pick up other necessities.
- Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.
- The cloth face cover is meant to protect other people in case you are infected.
- Do NOT use a facemask meant for a healthcare worker.
- Continue to keep about 6 feet between yourself and others. The cloth face cover is not a substitute for social distancing.



Clean and disinfect.

- Clean AND disinfect frequently touched surfaces daily. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks.
- If surfaces are dirty, clean them: Use detergent or soap and water prior to disinfection.

INTRO: Suggested Minimum Nevada Cannabis Retail & Delivery Protocols for Safety and Sanitation

Nevada cannabis businesses will need to continue monitoring advice from the Centers for Disease Control (CDC) and the World Health Organization (WHO) over the next few weeks as the situation develops. Each establishment must immediately implement protocols maximizing social distancing and other CDC recommendations, in addition to existing sanitation and hygiene rules. Implement staff training to keep everyone safe and healthy. Be transparent about the additional sanitation measures you are putting in place to protect them.

Of course, you must continue to maintain existing hygiene and sanitation standards. Visit nvdispense.com/health-and-safety for a list of these requirements.

Let customers know you are prioritizing their health and safety. Expand and encourage delivery options, but do not engage in marketing that takes COVID-19 lightly or takes for granted the ability to keep your business open.

Remind employees to be respectful and kind. Require any disruptive persons or persons not engaging in social distancing protocols to leave.

SUGGESTIONS ON HOW TO APPLY SOCIAL DISTANCING IN A DISPENSARY Staff Policies & Employee Safety

- Continue to follow all existing hygiene rules in addition to increased measures.
- Ensure employee safety with proper staffing, sick policies, written documentation and contingency plans.
- Ensure you have emergency contact information readily available for everyone on your staff.
- Make sure everyone on your team is committed to staying home if they feel sick or if they have come in close contact with someone that has tested positive for COVID-19.
- Consider taking employee temperatures at the start of each shift. Follow State and Federal guidance on when to allow an employee return to work after testing positive.
- Take the time to check in with your staff to see if there's anything else they need to feel supported. Allow anyone who can work from home to do so.
- Make hand sanitizer readily available to employees.
- Sanitize work stations after each transaction delivery vehicle before and after use.
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- Do not let employees exchange anything between customers other than payment and purchased product.
- Create a list of surfaces that must be sanitized more frequently, such as once an hour, including, but not limited to:
 - Door handles
 - Countertops
 - Faucets
 - Storage areas
 - Any other frequently touched or hard surfaces.

CANNABIS DELIVERY SANITATION

Be sure your drivers and customers are protected with these best practices:

- Follow the Cannabis Compliance Board's guidelines for virtual approval of additional delivery vehicles.
- Do not deploy marketing that takes COVID-19 lightly.
- Wash hands before handling orders to be delivered.
- After reviewing government-issued IDs from customers and receiving cash, use hand sanitizer and rub hands together for 60 seconds (ensure all areas of hands are covered) before touching other items in the vehicle.
- Avoid touching eyes, nose, and mouth with unwashed hands.
- Use disinfectant wipes to clean the steering wheel, door handle, and other high-touch surfaces frequently during delivery shifts.
- Wash hands upon returning.
- Thank the customer and ask how they are doing; in these times of social distancing, a little kindness goes a long way.
- Encourage customers to wash their hands when they return to their homes.